

# What Is The MEND Approach ?

- Mediating
- Ends
- Negative
- Disagreements

When someone has done something that has broken the school rules or code of conduct and has hurt someone else in some way...

If you have an argument with someone, facilitators will help you to talk to one another.

## Conversations & Circles

Mediating  
by  
Empowering  
with  
Nurturing  
Dialogue



*Have you done something that hurt someone else?*

**MENDING can help!**

*Have you been hurt by something someone else did?*



**Resolving Conflicts Peacefully**

# The MEND Approach

**A Restorative Practice**

**Helping students to resolve conflicts and repair any harm caused.**

# Conversations

When you have a disagreement with someone, a mending conversation can help. Facilitators will ask you:

## The 6 Caring Questions :

1. What's happened?
2. What were you thinking? (at the time)
3. What have you thought about since?
4. Who has been affected by what you have done?
5. How have they been affected?
6. What do you think you need to do to make things right?

## The 5 Empowering Questions :

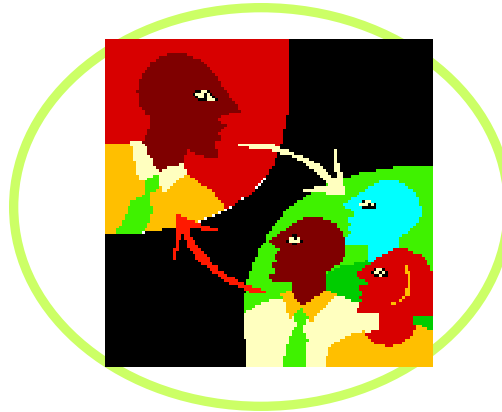
1. What did you think when this happened?
2. How has this affected you (and others) ?
3. How do you feel about it?
4. What has been the hardest thing for you?
5. What do you need to make things right?

Facilitators will help you :

- To talk to one another
- Work things out
- And repair any harm

# Facilitators

Mediating by Empowering with Nurturing Dialogue



MEND Facilitators can be any staff from your school or Intervention Specialists who are trained in the MEND Approach © .

MEND Facilitators will offer their help to solve a conflict, or you can go to them. They are there to support you.

MEND Facilitators volunteer their time because they know that this approach works and they want to help you resolve conflicts.

Mediating Ends Negative Disagreements

# Circles

Circles will help if the disagreement is too big or complicated for a MENDING conversation. Facilitators will meet individually with all those involved in the disagreement and help prepare everyone for a meeting.



The MENDING Circle © is mediated by trained facilitators who ensure that any harm is repaired and participants are in agreement with a solution that everyone helps to create.